

Compare & Connect x Costco
1 July 2025 – 30 June 2026 Promotion
Terms and Conditions (T&Cs)

Promotion Overview	<ol style="list-style-type: none"> 1. This Promotion is conducted by Residential Connections Pty Ltd ACN 612 925 434 trading as compare & connect and Costco Wholesale Australia Pty Ltd ABN 57 104 012 893 ("the Promoter"). 2. By participating in this Promotion, you agree to these Terms and Conditions. Instructions on how to participate and claim a reward form part of these Terms and Conditions. This offer cannot be used in conjunction with any other promotion. 	
Promotional Period (time in Sydney, NSW)	Start time and date	12:00 AM, Tuesday, 1 July 2025
	End time and date	11:59 PM, Tuesday, 30 June 2026
Eligibility Criteria	<ul style="list-style-type: none"> • Participants must be Australian residents aged 18 or over with a valid Australian residential address. • Participants must hold an active Costco Executive Membership at the time of claiming the reward. • Only one electricity, one gas, and one internet connection per residential address will be eligible for a Costco Shop Card reward within a 12-month period. • The 12-month period begins from the month in which the first eligible service switch is successfully completed, not from the start of the calendar year. <ul style="list-style-type: none"> ○ Example: If you successfully switch electricity providers in July 2025, your address is not eligible for another electricity-related reward until after July 2026. 	
Costco Shop Card Rewards	<ul style="list-style-type: none"> • Rewards are issued as digital Costco Shop Cards <ul style="list-style-type: none"> ○ \$70 for electricity ○ \$50 for gas ○ \$50 from home internet • A \$200 Costco Shop Card will be issued if any two different service types (not two of the same type) are successfully connected in the same sale, in the same month, or within 5 business days of each other. 	
Claim Requirements	<p>To receive a reward:</p> <ol style="list-style-type: none"> 1. You must visit costco.compareandconnect.com.au, complete and submit the form during the Promotional Period. 2. You must agree to and complete a switch to a new provider (electricity, gas, broadband), and allow compare & connect to manage the transfer. 3. The switch must be confirmed by the new retailer, and you must receive at least one bill for the new service. Early cancellations before a bill is issued are not eligible. 4. Your Costco Executive Membership must be active at the time the Shop Card is issued. 	

Reward Distribution	<ul style="list-style-type: none"> • Shop Card will be issued electronically to the email address linked to your Costco Executive Membership • Rewards are distributed on the last day of the month, two months after the connection is confirmed. • Please refer to the table below for a full Shop Card schedule: <table border="1"> <thead> <tr> <th>Connection Made in</th><th>Costco Shop Card Reward Issued in</th></tr> </thead> <tbody> <tr><td>July 2025</td><td>30 September 2025</td></tr> <tr><td>August 2025</td><td>31 October 2025</td></tr> <tr><td>September 2025</td><td>30 November 2025</td></tr> <tr><td>October 2025</td><td>31 December 2025</td></tr> <tr><td>November 2025</td><td>31 January 2026</td></tr> <tr><td>December 2025</td><td>28 February 2026</td></tr> <tr><td>January 2026</td><td>31 March 2026</td></tr> <tr><td>February 2026</td><td>30 April 2026</td></tr> <tr><td>March 2026</td><td>31 May 2026</td></tr> <tr><td>April 2026</td><td>30 June 2026</td></tr> <tr><td>May 2026</td><td>31 July 2026</td></tr> <tr><td>June 2026</td><td>31 August 2026</td></tr> </tbody> </table>	Connection Made in	Costco Shop Card Reward Issued in	July 2025	30 September 2025	August 2025	31 October 2025	September 2025	30 November 2025	October 2025	31 December 2025	November 2025	31 January 2026	December 2025	28 February 2026	January 2026	31 March 2026	February 2026	30 April 2026	March 2026	31 May 2026	April 2026	30 June 2026	May 2026	31 July 2026	June 2026	31 August 2026
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Additional Terms	<ul style="list-style-type: none"> • A maximum of six (6) Shop Cards can be claimed per Eligible Claimant • The Costco Shop Card is non-transferable, non-refundable, and not redeemable for cash. • Costco Shop Card use is subject to Costco's terms at www.costco.com.au/costco-shop-card-TC 																										
Fraud Prevention and Verification	<ul style="list-style-type: none"> • The Promoter reserves the rights to verify any claim, including verifying identity, address and membership status. • Eligible Claimants are responsible for ensuring their correct contact number, Costco Executive Member number, email address, and address details are provided, and any updated details are notified to the Promoter. The Promoter accepts no responsibility should an Eligible Claimant fail to receive their Costco Shop Card because of a failure to provide correct details or to notify of a change to those details. • Failure to respond to a request for further information within 14 days may void the claim. • Misuse or manipulation of the promotion (including fake accounts or addresses) will result in disqualification. 																										
Legal	<ul style="list-style-type: none"> • Subject to applicable law, the Promoter disclaims any liability for loss, damage or injury related to this promotion. • Nothing in these Terms and Conditions is intended to exclude, restrict or modify any consumer rights under the <i>Competition and Consumer Act 2010</i> (Cth) ("CCA") or any other legislation which may not be excluded, restricted, or modified by agreement. If the CCA or any other legislation implies a condition, warranty or term into the Terms and Conditions or provides statutory guarantees in connection with these Terms and Conditions, in respect of goods and services supplied (if any), the Promoter's liability for breach of such a condition, warranty, other term or guarantee is limited to (at the Promoter's election), to the extent it is able to do so: (a) in the case of supply of goods, the Promoter doing any one or more of the following: (i) replacing the goods or supplying equivalent goods; (ii) repairing the goods; (iii) paying the cost of replacing the goods or of acquiring equivalent goods; and/or (iv) paying the cost of having the goods repaired; or (b) in the case of supply of services, the Promoter doing either or both of the following: (i) supplying the services again; and/or (ii) paying the cost of having the services supplied again. • These Terms and Conditions are governed by the laws of New South Wales. Entrants submit to the non-exclusive jurisdiction of the courts of New South Wales. 																										

Compare & Connect Costco/C&C Bundled Promotion Terms and Conditions (T&Cs)	
Privacy	<ul style="list-style-type: none"> • By Participating, you consent to the Promoter collecting and sharing your name, Costco Executive Membership number, and phone number with Costco for the purpose of your reward. • Your personal information will be handled in accordance with the Promoter's Privacy Policy and Costco's Privacy Policy.
Promotional Support	<p>compare & connect</p> <p>Level 3, 342 Flinders St, Melbourne VIC 3000</p> <p>Email: promotions@compareandconnect.com.au</p> <p>Phone: 1300 685 001</p> <p>Costco Wholesale Australia</p> <p>Email: costcoservices@costco.com.au</p>

